

CASE STUDY

SAVILLS



OUTCO undertakes a wide scope of works for Morrisons Supermarkets, on behalf of Savills. Fourteen supermarkets are maintained across the North West, Norfolk, West Yorkshire, the Midlands and South East England.

OVERVIEW

SITES

14

AREAS

Public areas
Landscape areas
Delivery Areas

RESOURCES

8 teams

SCOPE

Litter clearance
Grass cutting
Shrubs, beds & hedges
Weed control
Hard Landscaping

Complementing a scheduled maintenance programme we provide reactive services and work with surveyors and facilities management teams to identify and undertake improvement works. On receipt we respond within agreed timescales, initiating repairs, recording work done and submitting digital reports to close tasks and generate purchase orders. This demonstrates the trust gained, our proven ability to respond and the capability and capacity to add real value.

A comprehensive performance reporting schedule is provided. Daily pre-service and post-service reports are emailed to Savills representatives. These confirm the work to be undertaken for the week, and works completed, respectively. Monthly attendance/activity reports are also provided - detailing our service delivered for the past month

Scope

Landscaping including grass cutting, regular shrub maintenance, hedge cutting and weed control is undertaken between 0700 and 1700hrs with our regionally based mobile teams visiting sites on a fortnightly basis during the summer months. In the winter period visits are reduced to monthly

when the focus is on leaf collection, pruning and minor tree maintenance operations. Site cleaning and bin emptying is undertaken daily, seven days a week, normally between 0600 and 1100 hrs.

Waste is deposited in OUTCO wheeled bins located on site and collected by our licensed trade waste contractor. We endeavour to separate at source, reducing costs, waste to landfill and in support of shared environmental aims.

Resin, artificial grass and gravel surfacing provides low maintenance aesthetically pleasing alternatives to grass and bare soil, whilst knee rail fencing improves traffic management. Reactive works are undertaken on a 'semi-comprehensive' arrangement, with requests received via e-log books.

Resources

8 teams of 2 operatives undertake the works using the latest grounds equipment. They are managed by their respective GM Managers and support teams working from regional hubs and satellite depots. Teams undertake works scheduled to avoid busy depot times – starting work early in the morning or only attending in the afternoon.